



STATE OF TENNESSEE
BUREAU OF TENNCARE
DEPARTMENT OF FINANCE AND ADMINISTRATION
310 GREAT CIRCLE ROAD
NASHVILLE, TENNESSEE

This notice is to inform TennCare pharmacy providers of important changes to the pharmacy program. Please forward or copy this information to any providers that may be affected by these changes.

CORRECTION: NEW TENNCARE PHARMACY POSTERS

The purpose of this correspondence is to provide you with the newly revised posters that must be used immediately upon receipt.

Recently, the Bureau of TennCare sent participating pharmacy providers a packet containing 4 pharmacy posters (2 of the same posters in English and Spanish). Both English and Spanish versions are in need of corrections. The English version (green poster) displays a 1-866 number at the top of the poster. The number is incorrect and should be crossed out. On the Spanish version (orange poster), there should be a 1-866 number listed at the bottom of the poster. Please add the toll free number 1-866-311-4290 to the bottom of the Spanish version.

All TennCare participating pharmacies will receive new posters with the correct information in the coming weeks. In the meantime, please make the aforementioned corrections. Please discard the pharmacy posters upon receipt of the new posters as soon as you receive them.

Thank you for your assistance.